

Action Sheet

Rural and Communities Overview and Scrutiny Committee – Actions from meeting of 9 July 2025

Min no	Agenda item	Action	Assigned to	Comments/Status	Deadline
7	Corporate Plan 2024-27: Key Performance Indicators Report - End-Year (Q4) 2024/25	For the Head of Service – Public Protection to provide a funding update on the Safer Streets Programme.	Ayeisha Kirkham (Head of Service – Public Protection)	Email sent from Democracy on 21 July 2025	Complete
7	Corporate Plan 2024-27: Key Performance Indicators Report - End-Year (Q4) 2024/25	For the Licensing Team to provide an update on staffing challenges faced.	Ayeisha Kirkham (Head of Service – Public Protection)	Email sent from Democracy on 21 July 2025	Complete
8	South Kesteven Health and Wellbeing Action Plan & Age Friendly Communities Update	For an Officer from Housing to provide how the Council were prioritising which empty homes (voids) would be brought back into use and whether any targets could be implemented on the number of homes aimed to be brought back into use.	Alison Hall-Wright (Director of Housing)	Update to be given at the October 16 th meeting	

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8	South Kesteven Health and Wellbeing Action Plan & Age Friendly Communities Update	For the Economic inclusion actions be brought back to Committee once the new Head of Economic Development had started their role.	Head of Economic Development Emma Whittaker (Assistant Director of Planning and Growth)	Ongoing	
9	Customer Service Update - Outturn 2024/25	For the Head of Service (Revenues, Benefits and Customer Service) to provide figures on common issues raised on digital feedback forms and how they were actioned or resolved.	Claire Moses (Head of Service - Revenues, Benefits and Customer Service)	Update to be given at the October 16 th meeting	